



Booking terms for visitors to Stora Karlsö and Lilla Karlsö

1. Responsible organizer

Responsible organizer is Karlsö Jagt- och Djurskyddsförenings AB, org no: 556003-5643, hereinafter referred to as "the company".

2. Payment

Full payment at the time of booking. Unpaid bookings are automatically cancelled within 5 days.

3. Rebooking guarantee

3.1 For day visitors

Get the opportunity to rebook your time or date up to 1 hour before departure. Perfect if your plans change or someone gets sick, and you need to change the day/time.

3.2 For overnight guests

Get the opportunity to rebook your stay up to 48 hours before departure. Perfect if your plans change or someone gets sick, and you need to change the day or time.

3.3 Cancellation

The rebooking guarantee enables cancellation up to 48 hours before departure, both for day visitors and overnight guests. An expedition fee of SEK 50/boat ticket is charged, maximum SEK 300/booking.

The expedition fee for bookings including accommodation is SEK 300/booking.

The cost of the rebooking guarantee is not refunded.

If the cancellation occurs later than 48 hours before departure, the cancellation cost is 100% of the price for the reservation. (In the event of serious illness or the like, the customer's private insurance policies may apply.)

Without the rebooking guarantee, a refund in case of cancellation is not possible.

3.4 Transfer

The rebooking guarantee enables the transfer of travel and accommodation. This is done directly to the company by email or phone. An expedition fee of SEK 200/reservation is charged.

4. Personal travel insurance

Personal travel insurance is not included in the price of the trip. In connection with illness or accident, the company is not responsible for home transport or other costs beyond what is included in the price of the trip.

5. Deviations from timetable

Deviations from the timetable may occur due to weather conditions or circumstances beyond the company's control. The company is not responsible for damage or other consequences that may arise as a result.

6. Reservation for changes

We reserve the right to any changes to times and prices that are decided during the timetable's validity period.

7. Complaints

Any complaints must be submitted as soon as possible to Karlsö Jagt- och Djurskyddsförenings AB Hamnvägen 16, 623 77 Klintehamn, phone +46 (0)498-24 05 00.

8. Handling of personal data

By paying for travel, consent is given for personal data to be processed by the company. The purpose is to enable customary guest administration, to ensure that the company has access to reliable personal documentation in the event of an accident, to meet the conditions for the changing reservation guarantee and



to administer and treat any damage. The information may also be used to inform about travel-related offers. The guest may also be contacted for market research.